# **CARLSON LIVERY LLC**

#### TEL (847) 515-1111 FAX (847) 669-1119

# WWW.CARLSONLIVERYLIMO.COM

# **CHARTER AGREEMENT**

# (PLEASE PRINT THIS PAGE AND KEEP IT FOR YOUR RECORDS)

You are a valued customer of **Carlson Livery LLC.** (CLL) and we want you to enjoy your use and worry free travel with OUR vehicle. We want to ensure that the integrity of OUR vehicle is maintained for future business. Therefore, these rules apply to all transportation provided by **CARLSON LIVERY LLC** without exception.

# **GENERAL TERMS AND CONDITIONS:**

- 1. CLL agrees to provide the designated vehicle and driver at the time, date, and location specified on the contract.
- 2. Unless specified on the contract, request for additional hours will only be provided for an additional fee if the vehicle is not scheduled for other work.
- 3. Additional stops not listed in the contract will be provided for an additional charge if the vehicle is not scheduled for other work.
- 4. Number of passengers allowed in the vehicle shall be no more than the specified number in the contract and limited to the vehicle capacity.
- 5. CLL reserves the right to substitute a vehicle of equal or greater value in the event of mechanical difficulties or scheduling reasons
- 6. CLL and CLL employees are NOT responsible for ANY unattended, forgotten, left, lost, damaged or stolen articles in the vehicle at any time.
- 7. Sale or use of ANY illegal drugs, smoking, and under age possession or drinking of alcohol in the vehicle is strictly forbidden. CLL reserves the right to immediately terminate service without any refund to any party or person(s) who violate these rules.
- 8. CLL is NOT responsible for delays caused by weather, traffic conditions, mechanical problems, airlines and/or airport problems, automobile accidents caused by others, or acts of god.
- 9. Customers may NOT attach or affix anything to the interior or exterior of the vehicle without prior approval from CCL management.
- 10. Hanging any portion of body parts out the window or moon roof is prohibited
- 11. Having intimate relations in our vehicles is prohibited
- 12. CLL WILL remove all supplied alcohol from the vehicle and no one under the age of 21 may carry or possess alcohol and the partition MUST remain down if there is not a guardian present. (we I.D. UNDER 30)
- 13. CLL MUST HAVE on file an itinerary if there is no guardian present, and any deviation must be approved by the parent or guardian executing this agreement. A contact number MUST be provided to the driver.
- 14. The parent or guardian WILL go over each term and regulation with the minor before the event.
- 15. Customer accepts FULL responsibility for vehicle damage or special cleaning, and any loss of income due to negligence or carelessness caused by ANY member of the customers group or customer (examples are: smoking, burns, vomiting, scratches, broken glassware, stains, fights or wrestling in vehicle, kicking windows, etc..) and authorizes CLL to charge the guaranteeing credit card for expenses regardless and in

- addition to any prior understandings and agreements. These charges are necessary due to the cost of cleaning/repair and the revenue and time lost because the vehicle cannot be used. There is an automatic \$300.00 cleaning charge for vomiting ( if you vomit in the vehicle you will get charged .. no exceptions)
- 16. If the guaranteeing credit card is not able to be charged for any reason, the customer agrees to pay for damages with-in seven days from the event date. The customer also agrees to pay for any collection expenses and/or attorney fees and cost associated with CLL' collection efforts.
- 17. CLL FOLLOWS AND ADHEREDS TO **ALL** STATE OF ILLINOIS LAWS AND REGUALTIONS. ANY CUSTOMER OR GUEST FAILING TO COMPLY WITH THESE RULES AND REGULATIONS WILL RESULT IN TERMINATION OF SERVICE, REQUIRING PAYMENT IN FULL WITH NO REFUND AND ALL PASSENGERS WILL BE DROPPED OFF AT THE INITIAL PICK-UP POINT.

# **PAYMENTS**

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- 1. All deposits are NON-REFUNDABLE (\$125.00 per vehicle) (\$150.00 per bus)
- 2. Uncollected cash balances must be paid to the driver before the beginning of the service (UNLESS OTHER ARRANGMENTS HAVE BEEN MADE)
- 3. All services paid with a credit card require an imprint of the card and signature of its owner at the beginning of the service, unless there is a previous signed contract
- 4. Personal checks are accepted as a method of payment only if they are received in our office 7 days prior to the beginning of service.

I HAVE READ AND AGREED WITH THE TERMS AND CONDITIONS AND ALL OF THE INFORMATION WRITTEN ON THIS FORM. I UNDERSTAND THAT THIS FORM IS A LEGAL BINDING CONTRACT AND BY SIGNING IT I AGREE WITH ALL OF THE ABOVE.

PRIINT INAIVIE:		 
SIGNATURE : _	 	 
TODAY'S DATE		